

Southern Cosmetic Laser Policies

New Patient First Appointment:

Please arrive 20 minutes before your appointment to fill out paperwork. You may download New Patient Form on our website and bring with you to your appointment. Please bring your list of medications and skincare products you are currently using. A before-picture will be taken at your first appointment as part of your client record.

Appointments: Please arrive 10 minutes prior to your appointment to check in. If you arrive late, your appointment may have to be rescheduled for another day or your service will be shortened, and you will be charged the full price of your scheduled service. If you are unable to keep an appointment, a 24-hour notice is required.

Booking Reservation: Consultations and appointments require a \$75 non-refundable booking reservation fee which may be used towards a service. Reservation fee credit must be used within 30 days after the day of consult. In the event no service is performed, the \$75 booking reservation fee will be used for the consultation appointment. No refund or credit will be issued. If a 24-hour cancellation notice is not received, the booking reservation fee will be used towards the cancellation/no show fee.

Cancellations & No-Shows: A No Show/Cancellation fee of \$75 will be charged when a client fails to notify less than 24 hours in advance or does not show up for your appointment. Arriving late may result in a reduced appointment time or rescheduling. By providing a credit card for your Booking Reservation, you are consenting to your card being charged for no-shows, cancellation fees, etc. We reserve the right to charge up to the full-service price for no shows or cancellations without a 24-hour notice.

Complications and Results: Complications are rare. However, should post complications arise necessitating care at a medical or emergency facility, clients are responsible for any and all charges incurred. Although positive results are expected, there is no guarantee or warranty, expressed or implied, of the results that may be obtained for any service, treatment or procedure performed at Southern Cosmetic Laser.

Services & Payments: SCL provides cosmetic services (fee for services); therefore, insurance is not accepted. All payments are due and payable on day of service. Some services may require a deposit in advance. All sales are final, non-transferable. There are no refunds. Therefore, before a service is performed, please consider all the required protocols and side effects. Cosmetic services are elective. There are no guarantees as to the outcome results or patient satisfaction. We are committed to client satisfaction and are available to answer any questions you may have before your purchase. All prices reflect our cash discount. Cash discount works with cash and debit card using a pin number. Credit Card transactions incur a non-cash adjustment.

Banked Prepaid Service Series: Most banked series expire one year from date of purchase. However, some exceptions may apply with shorter expiration dates such as VIP Facials, promotional series, etc. Clients requesting credit for partially used prepaid series package-price treatments, price defaults back to the individual regular service price.

Appointment for a Minor: Minors (under the age of 18) must be accompanied by a parent or legal guardian during their first appointment. A special minor clause can be indicated by a parent or legal guardian for the minor to be seen unattended for any additional appointments.

Southern Cosmetic Laser reserves the right to refuse treatment and/or dismiss a client from any service at any time. It is at the full discretion of Southern Cosmetic Laser to determine whether a client is a candidate for any service provided. Upon request, a copy of these policies can be provided for you.