

Southern Cosmetic Laser Policies

Appointments:

If this is your first appointment, please arrive 20 minutes before your appointment to fill out the paperwork. Or you may download New Patient Form on our website and bring it to your appointment. Please bring your list of medications and skincare products you are currently using. A before-photo will be taken at your first appointment as part of your client record. If you are unable to keep your appointment, a 24-hour notice is required. If you arrive late, your service may be shortened or your appointment may have to be rescheduled. You can be charged up to the full price of your scheduled service.

Booking Reservations, Cancellations, No-Shows & Rescheduled Appointments: Consultations and appointments require a **\$75** booking reservation fee. Cancellations or appointment rescheduling must be 24 hours prior to your appointment. In the event of a no show, failure to reschedule or failure to cancel an appointment without a 24-hour notice, a minimum of **\$75** will be charged to your credit card on file plus any applicable fees. **Treatments that require a longer booking time are subject to a higher no show/cancellation fee. Repetitive no shows or rescheduling accrue additional fees.** By providing a credit card, you are consenting to your card being charged. No refund or credit will be issued. We reserve the right to charge up to the full-service price for no shows, cancellations or rescheduled appointments. Arriving late may result in a reduced appointment time or your appointment may have to be rescheduled.

Complications and Results: Complications are rare. However, should post complications arise necessitating care at a medical or emergency facility, clients are responsible for any and all charges incurred. Although positive results are expected, there is no guarantee or warranty, expressed or implied, of the results that may be obtained for any service, treatment or procedure performed at Southern Cosmetic Laser.

Services & Payments: SCL provides cosmetic services (fee for services); therefore, insurance is not accepted. All payments are due and payable on day of service. Some services may require a deposit in advance. All sales are final, non-transferable. There are no refunds. Therefore, before a service is performed, please consider all the required protocols and side effects. Cosmetic services are elective. There are no guarantees as to the outcome results or patient satisfaction. We are committed to client satisfaction and are available to answer any questions you may have before your purchase. All prices reflect our cash discount. Cash discount works with cash and debit card using a pin number. Credit Card transactions incur a non-cash adjustment.

Banked Prepaid Service Series: Most banked series expire one year from date of purchase. However, some exceptions may apply with shorter expiration dates such as VIP Facials, promotional series, etc. Clients requesting credit for partially used prepaid series package-price treatments, price defaults back to the individual regular service price.

Appointment for a Minor: Minors (under the age of 18) must be accompanied by a parent or legal guardian during their first appointment. A special minor clause can be indicated by a parent or legal guardian for the minor to be seen unattended for any additional appointments.

We are a medical practice using laser equipment. Unfortunately, we are unable to accommodate children. Therefore, to ensure the safety of our patients and to provide you an optimal consult and treatment, we request that you do not bring your children to your appointment. If you bring children, you may be asked to reschedule your appointment.

Southern Cosmetic Laser reserves the right to refuse treatment and/or dismiss a client from any service at any time. It is at the full discretion of Southern Cosmetic Laser to determine whether a client is a candidate for any service provided. Upon request, a copy of these policies can be provided for you.